

WATER FILTERS

SEMINAR

WORKBOOK



If you are in the mobile version of this seminar, use a pen or a pencil and a piece of paper to write your answers. If possible, print out the pages that have illustrated exercises.



TEACHING *the* WATER FILTERS SEMINAR

When you teach this seminar, keep in mind the following things:

- The time required to teach the seminar will vary depending on a number of factors, including the size of the group, your preparation and experience of training, the preparation of the group, the amount of practice you want to include, etc.
- Your responsibility as a Leader goes beyond merely “transferring information” to other Independent Representatives. You are responsible for helping them grow into leaders themselves. This involves creating a range of opportunities for them to practice, and supporting them while they practice. In our experience, leaders support is crucial to having representatives stay and thrive in Rena Ware.

PAY ATTENTION TO THE FOLLOWING ICONS



IN CLASS: Work with a partner in the training group, take turns role-playing the representative and the prospect.



AT HOME: Work with a family member or a friend, ask them to role-play your prospect. Practice the relevant part of the seminar, and then ask for feedback.



ON YOUR OWN: If possible, practice in front of a mirror and/or record your voice or make a video. Watching or listening to yourself will give you useful feedback.



LINK TO ANSWERS.



LINK TO EXERCISES.

Quick questions to guide feedback during practice:



Stop:

what are you doing that is not effective or even counterproductive?



Keep:

what are you doing that is effective and you should do more of?

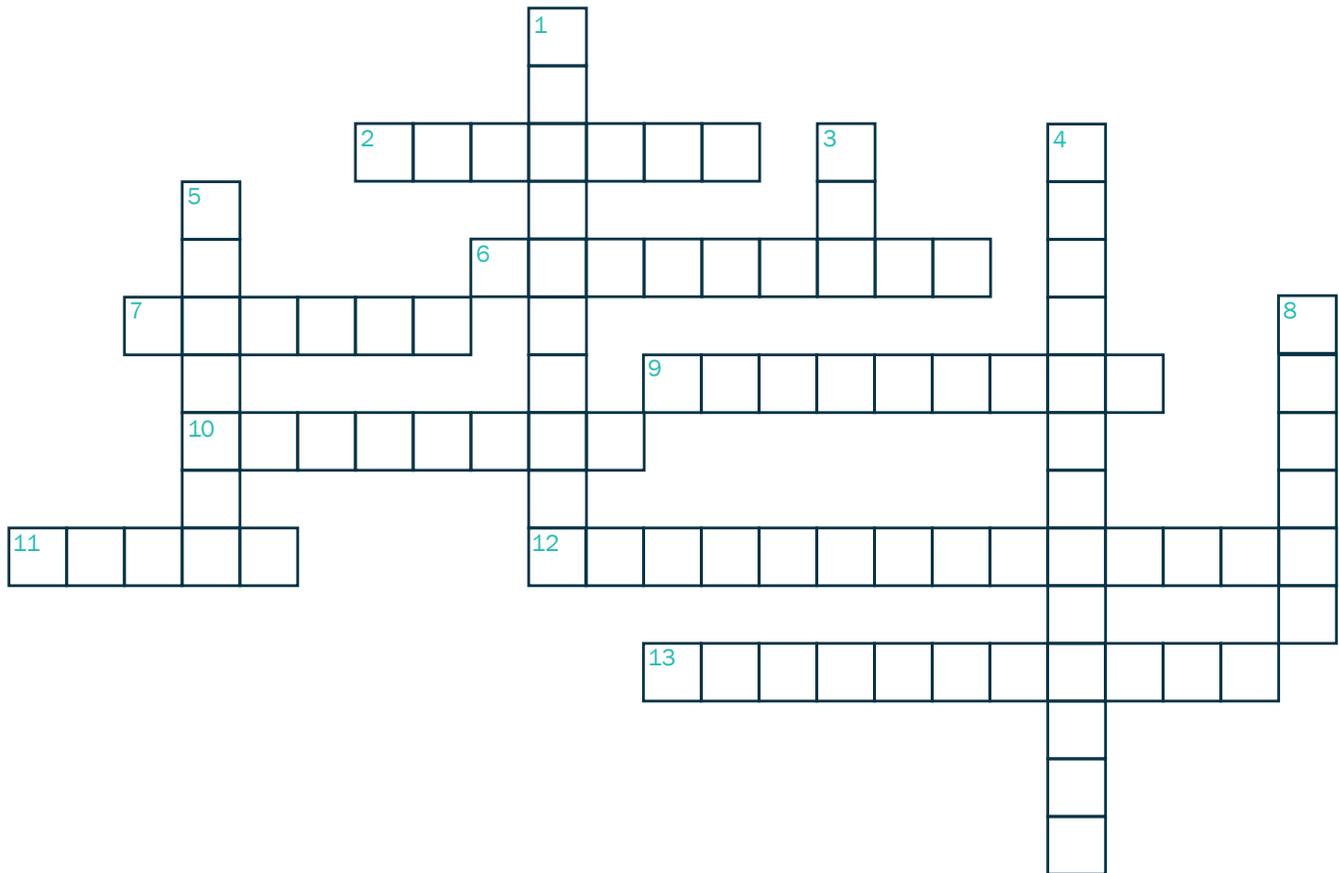


Start:

what are you not doing that could be effective and you should start doing?

WATER, ITS IMPORTANCE, FRESH WATER SOURCES

1. Read the clues and solve the crossword puzzle.



ACROSS

2. Supply/give water, for example to the body.
6. A series of organisms each dependent on the next as a source of food.
7. Fresh water sources that include aquifers and underground rivers.
9. Body process of breaking down food, which can be helped by drinking water.
10. Desire for food, which can be regulated by drinking water.
11. You should drink 8 glasses or 2 liters of this per day.
12. The act of eliminating the effects of intoxicating agents, which can be helped by drinking water.
13. Body system that carries blood to organs and benefits from drinking water.

DOWN

1. Infused with carbon dioxide; especially soft drinks that one should replace with water.
3. A chemical released by some plastic containers.
4. Plastic breaks down into this.
5. Freshwater sources that include streams and lakes.
8. They contain approximately 97% of water on Earth.



FILTRATION VS TREATMENT

2. Match each filtration or treatment option to its definition.

- | | |
|----------------------------|--|
| 1. Ultra-violet treatment | a. Water passes through porous materials. |
| 2. Boiling | b. When water goes through this, this adsorbs chlorine, gases and contaminants. |
| 3. Chemical treatments | c. Water goes through two chambers that “block” contaminants. |
| 4. Activated carbon filter | d. Water goes through disinfecting lamps that have an effect similar to sun rays. |
| 5. Ozone disinfection | e. Water is injected with bubbles. |
| 6. Reverse osmosis | f. Substances like chlorine are added to the water: They kill contaminants without removing them. |
| 7. Mechanical filtration | g. Water reaches its boiling point. Contaminants are killed but not removed. Many natural minerals are lost. |

BOTTLED WATER

3. Select all the answers that apply, based on the information in this seminar.

Bottled water is not a good option because:

- a. you can't always get it.
- b. plastic breaks down into microplastics.
- c. microplastics may be getting in the food chain.
- d. you cannot return empty bottles to stores.
- e. plastic bottles can release chemicals into the contents.

EXTREME FILTRATION

4. In each sentence choose the correct option.

- a. Aqua✓HD™ filters use a **physical barrier/natural process** to attract contaminants.
- b. Aqua✓HD™ filters **adsorb/absorb** the contaminants present in the water.
- c. The mineral contained in the filter fibers is **negatively/positively** charged.
- d. The contaminants are **negatively/positively** charged.



- e. High-flow is possible thanks to a filter structure that is **less/more** open than the structure of conventional filters.
- f. Nano level means 50-100,000 times **bigger/smaller** than the diameter of a human hair.
- g. High capacity is possible thanks to the Aqua✓HD™ **large filtering surface/nano level filtration**.

FILTRATION ON THE GO: THE RENA WARE FILTER BOTTLE

5. Complete each sentence with a number from the list.

98.3% 1,600 L (423 gal) 3,200 500 ml (16.9 oz)

- a. The Rena Ware filter bottle holds up to
- b. The Bottle removes of viruses.
- c. Each cartridge filters up to
- d. Each cartridge replaces up to half-liter single-use plastic bottles.

6. Match 1-6 with a-f to form the Rena Ware Filter bottle's features.

- | | |
|---------------|------------------|
| 0. carry | a. band |
| 1. open/lock | b. button |
| 2. Aqua✓HD™ | c. container |
| 3. fill from | d. technology |
| 4. protective | e. top or bottom |
| 5. Tritan | f. cap |
| 6. color | g. loop |

7. The bottle in the picture is missing three features. Which ones?



- 1. _____
- 2. _____
- 3. _____



FILTRATION AT HOME: AQUA ✓ NANO FILTRATION SYSTEM

Read page 21

8. Assign each sentence (a-f) to a filtration stage. Write 1, 2, or 3:

1 = pre-filter: EM media

2 = main filter: Aqua✓HD™ media

3 = main filter: high-flow carbon core

- a. Water goes through a silver impregnated filter. ____
- b. Uses dual technology filtration. ____
- c. The mesh blocks larger particles. ____
- d. It adsorbs chlorine, lead, tastes and odors. ____
- e. In-depth electropositive attraction filtration happens and traps bacteria, viruses and cysts. ____
- f. Electropositive attraction traps nano particles. ____

9. Read pages 22-26 and watch the videos. Complete the product feature table (without using the table in the content pages!). Check all the boxes that apply.

	CTU-500 COUNTERTOP MODEL	UCU-500 INTEGRATED FAUCET	LX-500s SECONDARY FAUCET
FUNCTION			
Filters at nanolevel			
Filters cold water only			
Filters both cold and hot water ¹			
FEATURE			
Flow ² (complete either L or gal)	up to LPM (..... GPM)		
Capacity ³ (complete either L or gal)	up to L (..... gal)		
3-stage filtration system			
LED indicator lights			
Wand with spray/stream setting			
Replaces existing faucet			
Country of origin			
Size of filtration unit	H 38 cm (15") D 20 cm (8")	H 37.5 cm (14") D 20 cm (8")	H 37.5 cm (14") D 20 cm (8")
Limited warranty			
PACKING			
	... box(es)	... box(es)	... box(es)
ACCESSORIES (OPTIONAL)			
Stage zero pre-filter			
Mounting bracket			
Raw water "Bypass" faucet			

1. All Aqua ✓ Nano units require operating water temperature between 4 °C and 57 °C (40 °F and 135 °F).

2. At operating water pressure of 30 pounds per square inch (PSI). All Aqua ✓ Nano units require operating water pressure between 30 and 100 PSI.

3. Actual capacity will depend on the amount of suspended solids and particles in your local water system. In certain water supplies, tastes or odors may be reduced but not completely eliminated or the flow may decrease prior to reaching the rated capacity. In these cases, the Main Filter media should be replaced more often. For optimum performance, we recommend replacing the Main Filter media at least every 5 years or when the water flow is too low, even if the red light has not yet come on.



10. In each sentence, choose the right option.

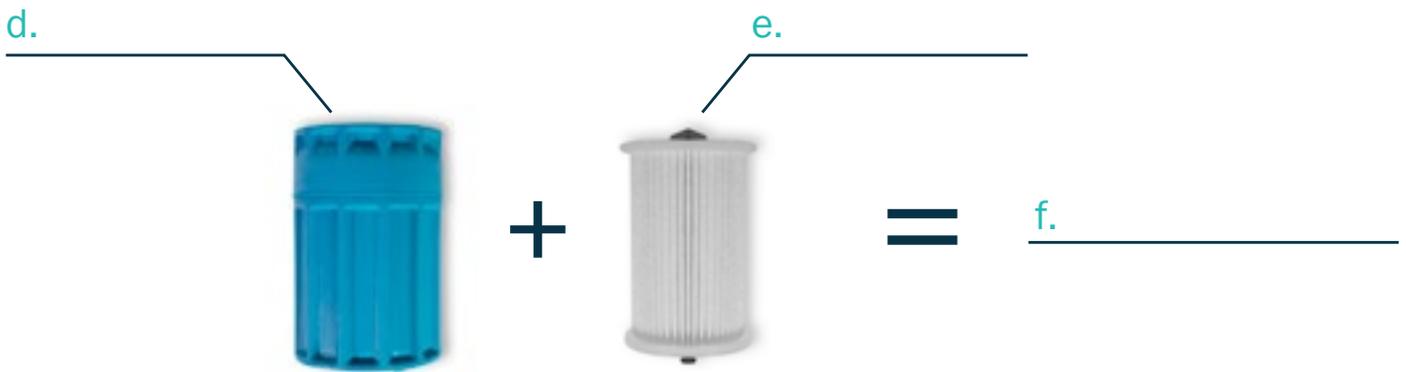
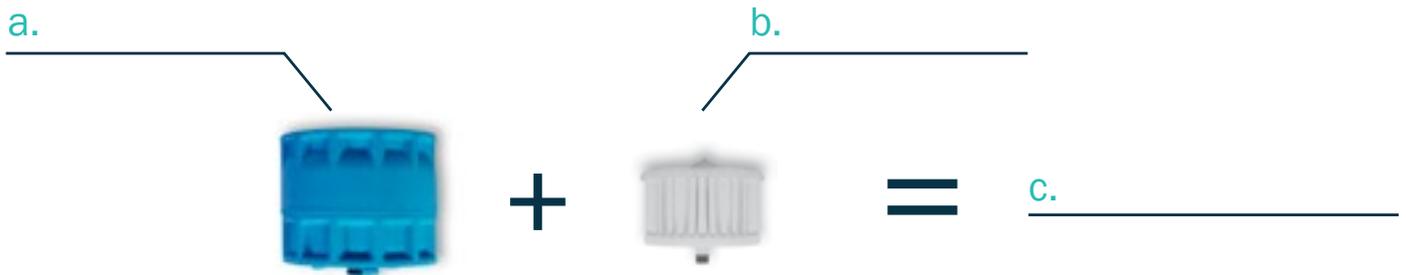
1. The UCU bypass faucet provides **filtered/unfiltered** water.
2. The stage zero pre-filter **can/can't** be back flushed and replaced.
3. The stage zero pre-filter works in areas with **large/small** amounts of sediment in the water.
4. The mounting bracket is for **under/over** the sink.

USE AND CARE – ALL MODELS

Read pages 28-32 and watch the videos. Do exercises 11-16.

11. Filter parts and assembly. Label the parts using the words from the list.

- pre-filter EM media insert
- main filter Aqua/HD™ media insert
- pre-filter cartridge
- main filter housing
- main filter cartridge
- pre-filter housing



12. Which parts:

1. can be replaced? Write the letters: _____ , _____

2. are reusable? Write the letters: _____ , _____



13. Maintenance - back flushing and cleaning. Watch the video. Decide if the following statements are true (T) or false (F). Correct the false statements to make them true.

- | | | |
|--|---|---|
| 1. You can back flush the pre-filter up to three times. | T | F |
| 2. If back flushing does not improve the flow, it means the media insert needs to be replaced. | T | F |
| 3. You can back flush the pre-filter on your own. | T | F |
| 4. You can also back flush the main filter cartridge. | T | F |
| 5. Back flushing the main filter cartridge will help the filtration. | T | F |
| 6. When back flushing, you should shake and tap the cartridge. | T | F |
| 7. You must wear gloves when handling cartridges. | T | F |
| 8. You can use soap to wash the replaceable media insert. | T | F |
| 9. You can use your fingers to wash the replaceable media insert. | T | F |
| 10. Back flushing and rinsing the pre-filter cartridge will restore it to like-new conditions. | T | F |

14. Replacing the main filter cartridge. Watch the video and answer questions A and B below.

A. In each sentence, select the correct option:

1. When the Aqua✓HD™ media is filtering, the LED light is **red/yellow/blue**.
2. When you need to order a replacement Aqua✓HD™ media insert, the LED light is **yellow and flashing blue/blue and flashing yellow/yellow and flashing red**.
3. When the main filter cartridge is no longer filtering, the LED light is **yellow/red/red and flashing blue**.
4. The insert media in the pre-filter and the main filter are **always/not necessarily/never** replaced at the same time.
5. The LED indicator light refers to **the pre-filter/the main filter/both filters**.

B. Number the steps below from 2 to 7. The first step is in the correct place.

- 1 Open the housing and remove the old media insert
- Charge both cartridges and reassemble.
- Wash the housing thoroughly.
- Wait for the LED indicator lights to fire a flash sequence.
- Reset the media by pressing the reset button with a pen or pencil for 5 seconds.
- Install the cartridge and run water for 2 minutes to remove particles and trapped air.
- Insert the new media and close the housing.



USE AND CARE – MODEL SPECIFIC

15. Charging cartridges. Instructions 1-6 apply to all models. Watch the video and complete the sentences with the missing words. Write one or two words in each space.

1. Charging purges trapped _____ from the system.
2. Carefully remove the _____ cartridge.
3. Pour water into the top hole to fill the _____ cartridge.
4. Reinstall the _____ and again pour water into the top hole until full.
5. Turn the _____ on and then off to check.
6. This process needs to be done each time you remove one or both of the _____ .

16. CTU installation. Watch the video and number the steps below. The first and last step are in the correct place.

- 1 Open the boxes and check that you have all the pieces.
- ___ Adjust the length of the tubing.
- ___ Charge the cartridges.
- ___ Check that there are no water leaks and that the blue light comes on.
- ___ Insert new batteries in the base.
- ___ Install the inlet assembly (cap) on the pre-filter.
- ___ Install the pre-filter.
- ___ Install the main filter in the base.
- ___ Install the diverter valve by screwing it on to the faucet.
- ___ Place the CTU next to the sink.
- ___ Unwrap the cartridges.
- ___ Flush the system by letting water run 5-10 minutes to eliminate particles and air.
- ___ Place the cover on the base.

17. UCU installation. Watch the video and number the steps below. The first and last step are in the correct place.

- 1 Open the boxes and check that you have all the pieces.
- ___ Turn off the water supply to your faucet.
- ___ Separate cold and hot water tubes and connect the water supply.
- ___ Secure the tubing and data cable under the sink.
- ___ Screw the inlet assembly (cap) on top of the pre-filter.
- ___ Read the instructions and watch the video.
- ___ Plug in the data cable.
- ___ Flush the system by letting cold and hot water run for two minutes to eliminate particles and air.
- ___ Install the pre-filter on top of the main filter.
- ___ Insert the mixed water outline into the filter line.



- ___ Install the main filter in the base.
- ___ Install the faucet first.
- ___ Install new batteries in the base.
- ___ Gather the necessary tools.
- ___ Connect the filter outlet tube to the pull-out hose.
- ___ Check that there are no water leaks above and below in the sink.
- ___ Align the faucet so that the Rena Ware logo shows at the front and the handle and faucet can rotate left and right.
- 18 Charge the system by filling the main filter and pre-filter with water.

18. LX installation. Watch the video and number the steps below. The first and last step are in the correct place.

- 1 Open the boxes and check that you have all the pieces.
- ___ Turn off the main water supply in your faucet.
- ___ Screw the inlet assembly (cap) on top of the pre-filter.
- ___ Read the instructions and watch the video.
- ___ Plug in the data cable.
- ___ Flush the system by running water for a few minutes to eliminate particles and air.
- ___ Install the pre-filter on top of the main filter.
- ___ Insert the mixed water line and connect the filter line.
- ___ Install the main filter in the base.
- ___ Install the faucet first.
- ___ Install new batteries in the base.
- ___ Gather the necessary tools.
- ___ Disconnect the cold water line from your faucet.
- ___ Connect the 3-way diverter valve.
- ___ Check that there are no water leaks anywhere in the sink.
- 16 Charge the system by filling the main filter and the pre-filter with water.

DAILY USE AND CARE

19. Watch the video for each model. The following points (a-d) apply to all models. Underline the correct points (do's) and cross out the incorrect ones (don'ts).

To clean the exterior of the faucet, the filter cartridges and the base unit:

- a. use a clean damp sponge or cloth
- b. use mild nonabrasive liquid soap
- c. use dish washing detergent
- d. submerge the base in water



TROUBLESHOOTING

20. Watch the video for each model. Match each problem (1-6) with a solution (a-f). Problems and solutions apply to all models, except where otherwise specified.

- | | |
|---|---|
| 1. Water is not coming out of the faucet. | a. Fully charge (fill) cartridges with water to eliminate trapped air. |
| 2. Water leaks out from between filter cartridges, at the filter inlet assembly or filter base. | b. Make sure data cable is plugged in; replace batteries. |
| 3. After turning faucet off, water keeps flowing for more than 15 seconds. | c. Make sure water supply valve is fully open and tubing is smooth and straight. Also wash and reinstall pre-filter cartridge. |
| 4. LED indicators (flow meter) stop functioning. | d. Remove the spray head and make sure the flow regulator is placed in the right position and is free from residue. |
| 5. UCU. Water is not coming out of the faucet. | e. Separate cartridges at point of leak; check that the “o” rings are in place. |
| 6. CTU. Water is not coming out of the faucet. | f. Turn the diverter valve to proper ON position; remove diverter valve; if applicable, check that flow regulator is placed correctly and is free of residue. |

CUSTOMER QUESTIONS

 21. Below are some questions that Rena Ware customers have asked. Role-play with a partner, take turns asking and answering the questions.

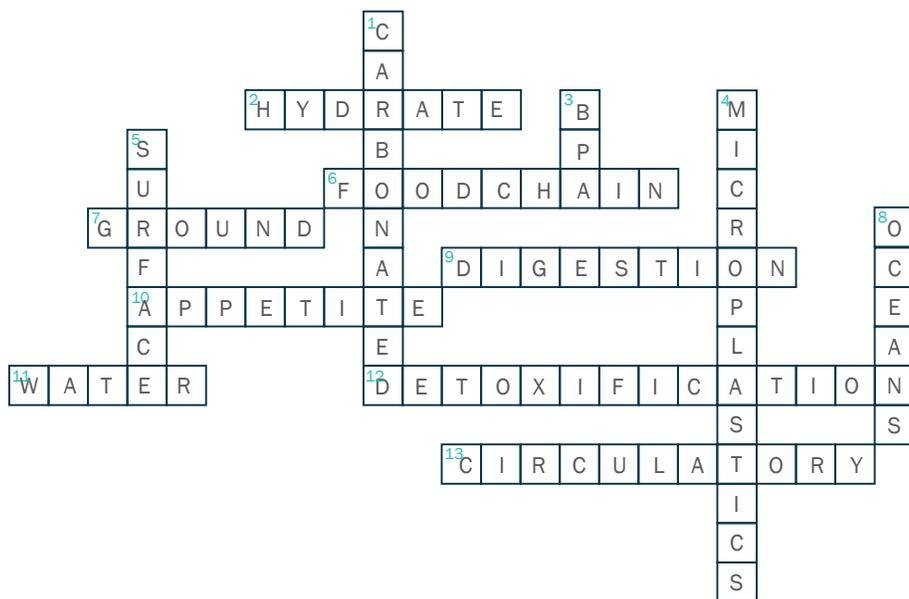
If you are practising alone, answer these questions. Then compare your answers with the solutions.

1. How does the filter trap bacteria?
2. How do you know when the filtration has come to an end?
3. How does the filtration system prevent water sediments from passing through the filter?
4. How to make sure that the filtration really happens and water is free of bacteria?
5. What minerals are there in water and which ones are filtered by the Aqua✓HD™?
6. How long do the filters last?
7. What are the Aqua✓HD™ filter fibers made of? Are they biodegradable?
8. Is the filtration technology going to change?
9. How do you install the at home filtration units?
10. These filters seem quite expensive compared to other filters...



ANSWERS

1)



2) 1 d / 2 g / 3 f / 4 b / 5 e / 6 c / 7 a

3) b / c / e

4) 1-natural chemical process / 2-adsorbs / 3-positively / 4-negatively / 5-more / 6-smaller / 7-large filtering surface

5) a- 500ml (16.9 oz) / b- 98.3% / c- 1,600 L (423 gal) / d- 3,200

6) 1-b / 2-d / 3-e / 4-f / 5-c / 6-a

7) Carry loop, color band, open-lock button

8) a-3 / b-1 / c-1 / d-3 / e-2 / f-1

9) See page 26

10) 1-unfiltered / 2-can / 3-large / 4-under

11) a. pre-filter cartridge / b. pre-filter housing / c. pre-filter EM media insert / d. Main filter cartridge / e. Main filter housing / f. main filter Aqua✓HD™ media insert

12) replaced: C, F / reused: B, E

13) 1-T / 2-T / 3-F / 4-F / 5-F / 6-T / 7-T / 8-F / 9-T / 10-F

14) a. 1-blue / 2-yellow and flashing blue / 3-red / 4-are not necessarily / 5-the main filter

b. 1-Open the housing and remove the old media insert

2-Wash the housing thoroughly.



- 3-Insert the new media and close the housing.
- 4-Reset the media by pressing the reset button with a pen or pencil for 5 seconds.
- 5-Wait for the LED indicator lights to fire a flash sequence.
- 6-Install the cartridge and run water for 5 minutes to remove particles and trapped air.
- 7-Charge both cartridges and reassemble.

15) 1-air / 2-pre-filter / 3-main filter / 4-pre-filter / 5-faucet / 6-cartridges



16) 1-Open the box and check that you have all the pieces.

- 2- Insert new batteries in the base.
- 3- Unwrap the cartridges.
- 4- Install the main filter in the base.
- 5- Install the pre-filter.
- 6- Install the inlet assembly (cap) on the pre-filter.
- 7- Install the diverter valve by screwing it on to the faucet.
- 8- Adjust the length of the tubing
- 9- Place the CTU next to the sink.
- 10- Check that there are no water leaks and that the blue light comes on.
- 11- Flush the system by letting water run 5-10 minutes to eliminate particles and air.
- 12- Charge the cartridges.
- 13- Place the cover on the base.



17) 1- Open the boxes and check that you have all the pieces.

- 2- Read the instructions and watch the video.
- 3- Gather the necessary tools.
- 4- Turn off the water supply to your faucet.
- 5- Install the faucet first.
- 6- Secure the tubing and data cable under the sink.
- 7- Align the faucet so that the Rena Ware logo shows at the front and the handle and faucet can rotate left and right.
- 8- Separate cold and hot water tubes and connect the water supply.
- 9- Install new batteries in the base.
- 10- Plug in the data cable.
- 11- Insert the mixed water out line into the filter line.
- 12- Connect the filter outlet tube to the pull-out hose.
- 13- Install the main filter in the base.
- 14- Install the pre-filter on top of the main filter.
- 15- Screw the inlet assembly (cap) on top of the pre-filter.
- 16- Check that there are no water leaks above and below in the sink.



17- Flush the system by letting cold and hot water run for two minutes to eliminate particles and air.

18- Charge the system by filling the main filter and pre-filter with water.

18) 1- Open the boxes and check that you have all the pieces.

2- Read the instructions and watch the video.

3- Gather the necessary tools.

4- Turn off the water supply to your faucet.

5- Install the faucet first.

6- Disconnect the cold water line from your faucet.

7- Connect the 3-way diverter valve.

8- Install new batteries in the base.

9- Plug in the data cable.

10- Insert the mixed water out line into the filter line.

11- Install the main filter in the base.

12- Install the pre-filter on top of the main filter.

13- Screw the inlet assembly (cap) on top of the pre-filter.

14- Check that there are no water leaks above and below in the sink.

15- Flush the system by running water for a few minutes to eliminate particles and air.

16- Charge the system by filling the main filter and pre-filter with water.

19) a. use clean damp sponge or cloth / b. use mild nonabrasive liquid soap

20) 1-c /2-e /3-a /4-b /5-d /6-f

21) 1- Thanks to a natural process called adsorption. The filter is made of fibers that contain a mineral (boehmite) that has a positive electric charge. The bacteria have a negative electric charge. Thanks to this opposite electrical charge, when the bacteria enter the filter they form a permanent bond with the boehmite and they become trapped on the surface of the filter.

2- The LED indicator lights will turn yellow at first and then red. Yellow means it is time to order a media insert replacement and red means the media insert is no longer filtering effectively.

3- Dirt is mechanically filtered out. That means that larger particles are physically blocked by the filter mesh (similar to what happens with a strainer). Other, much smaller contaminants are attracted to the filter through the natural process of adsorption. (See answer 1)

4- The filtration is real: At home filtration really eliminates 99.9% of viruses and bacteria, and the Rena Ware Filter Bottle really eliminates 98.3% of viruses and 99.9% of bacteria.

5- The minerals present in water depend on the water source and the path water goes through. The Aqua✓HD™ filter does not remove minerals.



6- The cartridges consist of two parts. The housing, which is reusable, and the media insert which is replaceable. The duration/ life of the media insert really depends on usage and water conditions. Each at home filtration unit can filter up to 11,355 L (3,000 gal). Each Filter Bottle can filter up to 1,600 L (423 gal).

7- The fibers contain boehmite, a mineral of the aluminum ore Bauxite. The media inserts are not biodegradable. Water filters in general tend to not be biodegradable. Biodegradable things dissolve in water. So a biodegradable water filter would not last, as it would dissolve. The Rena Ware filters can be thrown away with general waste, since the contaminants are permanently trapped and will not be released.

8- The Aqua✓HD™ technology these filters are based on will not change because it uses a process that occurs in nature (See answer 1). So the current purchase will not be surpassed by technological advances and will be valuable for a long time.

9- Answers really depend on the model and actual issue. Ask for more information: What model are you looking to install? And what in particular would you like help with?

10- This is not a question, it is a comment. Kindly ask the customer for a question, for example say: What question do you have?, What is your concern?, or What other information would you like to have? Be ready to provide information on the savings and the features of the Rena Ware water filters. To give this information to prospects and clients you can use the Water filters brochure (AQ700).

ASSESSMENT



If you are in the mobile version of this seminar, use a pen or a pencil and a piece of paper to write your answers. If possible, print out the pages that have illustrated exercises.

Answer questions 1-11. Then check your answers and add up your score.

WATER, ITS IMPORTANCE, FRESH WATER SOURCES

1. Numbers to remember. Answer each question with a number.

1. What percentage of fresh water is there on the Earth?
2. Of that, what percentage can we use?
3. How many glasses of water should we drink per day?

2. Check three benefits connected with drinking water:

- a. Help the circulatory system
- b. Regulate body temperature
- c. Strengthen muscles
- d. Improve sight
- e. Transport nutrients

Score: / 6

FILTRATION VS TREATMENT

3. Choose the right option.

The difference between water filtration and water treatment is that:

- a. Treatment does not kill the contaminants, but filtration does.
- b. Filtration kills the contaminants but does not remove them from the water, while treatment traps the contaminants.
- c. Filtration removes the contaminants by trapping them in a filter, while treatment kills the contaminants but does not remove them.

4. Write three types of filtration:

- a. _____
- b. _____
- c. _____

5. Write three types of treatment:

- a. _____
- b. _____
- c. _____

Score: / 7

EXTREME FILTRATION

6. Complete the sentences with the missing words or numbers.

Electropositive attraction works like a magnet: 1. _____ charged fibers attract and trap 2. _____ charged contaminants.

Both the filter bottle and the at-home filtration systems remove the same percentage of bacteria, which is 3. _____ %.

7. Write the three advantages of extreme filtration in the correct places (1-3).

1. _____ which removes bacteria, viruses and cysts that can cause waterborne diseases.

2. _____ thanks to a more open structure than conventional filters.

3. _____ thanks to a large filtration surface.

Score: ___ / 6

EXTREME FILTRATION ON THE GO: THE RENA WARE FILTER BOTTLE

8. Label the filter bottle features:



Score: ___ / 6

EXTREME FILTRATION AT HOME: THE 3-STAGE HIGH-FLOW FILTRATION SYSTEM

9. Label the parts of the system:



Score: ___ / 5

AT HOME FILTERING UNITS AND ACCESSORIES

10. Circle the correct option. In some cases, more than one option may apply.

Which model...

1. has an integrated faucet that replaces the existing faucet?	CTU	UCU	LX
2. filters only cold water?	CTU	UCU	LX
3. has a flexible wand?	CTU	UCU	LX
4. has a pull-out wand?	CTU	UCU	LX
5. provides spray/stream options?	CTU	UCU	LX
6. adds a secondary faucet?	CTU	UCU	LX
7. comes with adapters to fit various faucets?	CTU	UCU	LX
8. may include a "Bypass" faucet for unfiltered water?	CTU	UCU	LX
9. may add a stage zero pre-filter?	CTU	UCU	LX
10. may use a bracket for wall mounting?	CTU	UCU	LX

Score: ___ / 10

MAINTENANCE, DAILY USE AND CARE AND TROUBLESHOOTING – ALL MODELS

11. Choose the correct option.

1. You can back flush:
 - a. Only the pre-filter up to three times.
 - b. The main filter only once.
 - c. Both the pre and the main filter.

2. When handling cartridges:
 - a. You cannot use your fingers.
 - b. You cannot use water.
 - c. You must wear gloves.

3. The LED indicator lights show the condition of:
 - a. The pre-filter.
 - b. The main filter.
 - c. Both the pre-filter and the main filter.

4. A yellow and flashing blue LED indicator light means:
 - a. The main filter cartridge is no longer filtering.
 - b. You need to order a main filter cartridge replacement.
 - c. The main filter is not filtering properly.

5. The purpose of charging cartridges is:
 - a. To eliminate trapped air.
 - b. To make the filters like new.
 - c. To clean the cartridges.

6. You need to charge cartridges:
 - a. Only when you remove the pre-filter cartridge.
 - b. Only when you remove the main filter cartridge.
 - c. Each time you remove either or both cartridges.

7. To clean the exterior of the faucets, the filter cartridges and the base unit you may:
 - a. Submerge them in water.
 - b. Use dish washing detergent.
 - c. Use a clean damp cloth.

8. If water leaks out from between filter cartridges, at the filter inlet assembly or filter base, you:

- a. Make sure the water supply valve is fully open and the tubing is smooth and straight.
- b. Separate the cartridges at the point of leak; check that the “o” rings are in place.
- c. Make sure the data cable is plugged in; replace the batteries.

9. If, after turning the faucet off, water keeps flowing for more than 15 seconds, you:

- a. Fully charge (fill) the cartridges with water to eliminate trapped air.
- b. Make sure the water supply valve is fully open and the tubing is smooth and straight.
- c. Remove the spray head and make sure the flow regulator is placed in the right position and is free from residue.

10. In the base, you want to install batteries that are:

- a. AAA.
- b. New.
- c. Even lightly used if the expiration date is a year after the installation.

Score: ___ /10

Total Score: ___ /50

ASSESSMENT ANSWERS

1) 1- 3% / 2- 1% / 3- 8

2) a / b / e

3) c

4) Any three of the following: faucet mounts and pitchers, mechanical filtration, activated carbon, inverse osmosis

5) Any three of the following: ultraviolet treatment, ozone disinfection, other chemical treatments (e.g. chlorine), boiling

6) 1- positively / 2- negatively / 3- 99.9%

7) 1- Extreme filtration / 2- High-flow / 3- High-capacity

8) 2- Protective cap / 3- Open/Lock button / 4- Aqua√HD™ Technology / 5- Tritan™ Container / 6- Color band / 7- Fill from top or bottom

9) a- pre-filter / b- EM media insert / c- main filter / d- Aqua√HD™ media insert / e- (high-flow) carbon core

10) 1- UCU / 2- LX / 3- CTU / 4- UCU / 5- CTU, UCU / 6- LX / 7- CTU / 8- UCU / 9- CTU, UCU, LX / 10- UCU, LX

11) 1-a / 2-c / 3-b / 4-b / 5-a / 6-c / 7-c / 8-b / 9-a / 10-b

HOW DID YOU DO?

<i>Correct answers</i>	<i>Recommendation</i>
0 - 30	Large portions of this seminar are still a bit difficult for you. Review the content pages and do the practice again. Dedicate some time to it. Maybe ask your sponsor or leader for support or clarification. Then take the assessment again.
31 - 45	Good job! You have learned most of this seminar. Look over the answers you got wrong: Do you understand why they are wrong? Go back to the content pages and review those answers.
45 - 50	Excellent! You got all or nearly all of the content in this seminar. Check the answers you got wrong: Do you understand why they are wrong? Go back to the content pages and review those answers.

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FEEDBACK

How helpful was this seminar?

What would you do differently? How can we improve it?

Please send your comments to rwu@renaware.com.

Put the name of the seminar in the subject line.